

Jabulani Mokoena

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SUMMARY

I am an enthusiastic technology student who is vibrant, young, and outgoing with a zeal to grow in all aspects of life. I am always open to new opportunities, easy to get to know, and love meeting and working with people from all walks of life. Through my work experience, I have accumulated the knowledge and the skill to positively interact with customers whilst maintaining a positive customer experience.

EXPERIENCE

Retail Merchandiser, October 2022-January 2024

Johannesburg

- Advised customers on new product lines and displayed items to merchandising briefs for maximized interest.
- Checked stock levels to locate replenishments and meet customer demand for best-selling items.
- Organized in-store displays creatively to maximize visibility of key products and new arrivals.
- Removed and replaced stock to match visual diagrams of look and category layouts.
- Adjusted shelf heights to meet visual merchandising guidance and improve item visibility and access.
- Kept shelves neat, clean and organized through visual merchandising.

EDUCATION

BSC in Information Technology

Applied Sciences, Northwest University, Johannesburg, GP 2026

SKILLS

- Enthusiastic team player
- Product promotion
- Superior customer service skills
- Complaint handling and resolution
- Computer literacy
- Sales
- Planograms

REFERENCES

Available Upon Request